

News from Holbrook and Shotley Surgery

Training days

Our next training afternoons will be on Wednesday 18th July and Thursday 13th September. The practice will be open for patients to come in to collect/drop off prescriptions and book appointments/make enquiries at reception. However, there will be no clinical staff on site and our telephone lines will be switched over to the out of hours' service on these afternoons to allow staff training. Please ring 111 for advice if your query cannot wait until the following day. In an emergency, dial 999.

NHS 7Tea Party

We had hoped to hold a tea party in July to celebrate the NHS being 70 years old but this was not feasible, despite offers of help from our Patient Group. For those patients who were interested, we're hoping to hold another event later in the year and we will keep your names for this – we can always make an opportunity for cake!

Development of our Shotley premises

The partners are considering extending the premises in Shotley by utilising the existing loft space to provide admin offices. This will mean that we can use the downstairs space to provide rooms for a counsellor, phlebotomy services, GP training and other clinical practitioners. We have considered alternatives such as one new surgery for the whole of the peninsula but lack of funding and transport issues ruled this out. We will be putting in a bid for this to be part funded by NHS England but would welcome your views on this. Please put them in writing to me or email our generic email account iesccg.holbrook-shotley@nhs.net so they can be collated.

Suffolk Federation GP+ Service

As a practice, we belong to the Suffolk Federation GP+ Service, which offers appointments until 9pm daily and all over the weekend, including bank holidays. These appointments can be pre-booked up to one week ahead so if this would enable you to see a GP or nurse practitioner, please telephone our receptionists at Holbrook or Shotley who can check availability for you and book your appointment. Clinics run from bases in Ipswich, Bury St Edmunds, Felixstowe, Stowmarket, Leiston, Wickham Market and Haverhill.

Julia Smith
Practice Manager
02/07/18